

Think Different! Think Training!

NEED A HEAD START WITH AN INDUSTRY FOCUSED COURSE?

ENROL NOW

TO LEARN A NEW SKILL OR FORMALISE YOUR EXPERIENCE WITH THIS NATIONALLY ACCREDITED COURSE IN RETAIL



EMPLOYMENT PATHWAY

The qualification provides a pathway to work in a diverse range of retail settings including:

- Specialty retailers stores
- Supermarkets
- Department stores
- Quick service restaurants



CAREER PATHWAY

Individuals with this qualification are able to perform roles such as:

- Frontline Sales Assistant
- Customer Service Representative
- Shop Assistant
- Retail Supervisor
- Team Leader
- Senior Sales Assistant



QUALIFICATION OVERVIEW

At the end of the program you will gain skills and knowledge to:

- Respond to security risks
- Build customer relationships and loyalty
- Contribute to workplace health and safety
- Engage in selling to customer
- Work effectively in a retail team environment
- Balance and secure point of sale terminal
- Handle food safely in a retail environment

FEES AND CHARGES

Information about course fees and charges can be found in the Cornzal RTO Fees Booklet available on the Cornzal website: www.cornzal.edu.au

GOVERNMENT FUNDING

For eligible participants, training may be partly funded by your State/Territory Government in partnership with the Commonwealth Government. Contact the Cornzal team for further information. For further information on state/territory initiatives or details or an Australian Apprenticeship Centre, please visit: www.australianapprenticeships.gov.au

ABOUT CORNZAL

Cornzal Workforce Development (Cornzal) has been delivering training since 2008 in Retail, Hospitality, Human Resources and Leadership & Management industries. Cornzal is a nationally recognised training organisation registered with the national regulator of vocational education and training ASQA (Australian Skills Quality Authority).

Contact Us Today:

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SMS "CALL"

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