

SIT20322

CERTIFICATE II IN HOSPITALITY

Think Different! Think Training!

NEED A HEAD START WITH AN INDUSTRY FOCUSED COURSE?

ENROL NOW

TO LEARN A NEW SKILL OR FORMALISE YOUR EXPERIENCE WITH THIS NATIONALLY ACCREDITED COURSE IN HOSPITALITY







EMPLOYMENT PATHWAY

The qualification provides a pathway to work in a diverse range of business environments including:

- Event venue
- Retirement villages
- Hotels
- Motels
- Tourist rentals

CAREER PATHWAY

Individuals with this qualification are able to perform roles such as:

- Bar Attendant
- Cafe Attendant
- Catering Assistant
- Food and Beverage Attendant
- Customer Service Attendant

QUALIFICATION OVERVIEW

At the end of the program you will gain skills and knowledge to:

- Provide hospitality services
- Engage in sales or operations
- Engage in hospitality operations
- Use plans, policies and procedures to guide work activities

Some specific skill would be to:-

- Show social and cultural sensitivity
- Prepare rooms for guests
- Clean premises and equipment
- Provide visitor information
- Provide housekeeping services for guests
- Provide responsible service of alcohol

FEES AND CHARGES

Information about course fees and charges can be found in the Cornzal RTO Fees Booklet available on the Cornzal website: www.cornzal.edu.au

ABOUT CORNZAL

Cornzal Workforce Development (Cornzal) has been delivering training since 2008 in Retail, Hospitality, Human Resources and Leadership & Management industries. Cornzal is a nationally recognised training organisation registered with the national regulator of vocational education and training ASQA (Australian Skills Quality Authority).

Contact Us Today:

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